



Viedoc subprocessors - Europe instances

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Document History

Version	Author	Date	Change
1	Jens Pettersson	2018-05-25	Initial version
2	Jens Pettersson	2019-03-29	More information added on each subprocessor. Added non-subprocessor IP Only for clarity. Removed Microsoft Azure Germany and SendinBlue after evaluation.
3	Jens Pettersson	2019-03-29	Changes anticipated effective for 2019-09-29: <ul style="list-style-type: none">• Removed IP-Only• Added Microsoft Azure, MailJet

Viedoc Subprocessor List

This list identifies the subprocessors authorized to process customer data (including personal data contained therein). Any such subprocessor will be permitted to process Customer Data only to deliver the services PCG Solutions AB has retained them to provide, and they are prohibited from using Customer Data for any other purpose.

Technology platform providers for the European instances of Viedoc:

Subcontractor	Data location	Function(s) Performed	ISO 27001	Additional protection measures	Data exposed to vendor	Retention period	Explicit DPA	Status
Microsoft Azure Global	FR: Paris FR: Marseille	Primary Infrastructure services Backup Infrastructure services	Yes	Encryption-at-rest with PCG keys, Encryption-in-transit, MFA	None due to additional encryption	Managed by PCG	No, part of contract	In use
MailJet	FR: Paris	Email (primary) & SMS delivery (primary)	Yes	Encryption-in-transit, MFA	Email address, phone number & message contents	6 days	Yes	In use
Elastic Email Inc	FR: Paris	Email (backup) & SMS delivery (backup)	No	Encryption-in-transit, MFA	Email address, phone number & message contents	35 days	Yes, 2018-11-28	In use

