



Viedoc subprocessors - China instance

Version date 2019-03-29,
anticipated effective 2019-09-29

©2019 PCG Solutions AB

Disclaimer

No part of this document may be modified, copied, or distributed without prior written consent from PCG Solutions AB. The information contained herein is subject to change without notice. PCG Solutions AB shall not be liable for technical or editorial errors or omissions contained herein.

Document History

Version	Author	Date	Change
1	Jens Pettersson	2018-05-25	Initial version
2	Jens Pettersson	2019-03-29	More information added on each subprocessor
3	Jens Pettersson	2019-03-29	Changes anticipated effective for 2019-09-29: <ul style="list-style-type: none">• Added AWS

Viedoc Subprocessor List

This list identifies the subprocessors authorized to process customer data (including personal data contained therein). Any such subprocessor will be permitted to process Customer Data only to deliver the services PCG Solutions AB has retained them to provide, and they are prohibited from using Customer Data for any other purpose.

Technology platform providers for the China instance of Viedoc:

Subcontractor	Data location	Function(s) Performed	ISO 27001	Additional protection measures	Data exposed to vendor	Retention period	Explicit DPA	Status
Microsoft Azure China operated by Shanghai Blue Cloud Technology Co., Ltd. ("21Vianet")	CN: 上海市 (Shanghai) CN: 北京市 (Beijing)	Primary Infrastructure services Backup Infrastructure services	Yes	Encryption-at-rest with PCG keys, Encryption-in-transit, MFA	None due to additional encryption	Managed by PCG	No, part of contract	In use
AliYun	CN: 呼和浩特市 (Hohhot) CN: 杭州市 (Hangzhou)	Backup storage Email & SMS delivery	Yes	Encryption-at-rest with PCG keys, Encryption-in-transit, MFA	Email address, phone number & message contents	Managed by PCG for backup storage, 30 days for email & SMS	No, part of contract	In use
Amazon Web Services (AWS) operated by Ningxia Western Cloud Data Technology Co., Ltd. ("NWCD")	CN: 宁夏 (Ningxia)	Backup storage	Yes	Encryption-at-rest with PCG keys, Encryption-in-transit, MFA	None due to additional encryption	Managed by PCG	No, part of contract	In use

