viedoc™

Release Notes
Viedoc 4.96

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New and updated functionality

List of functionalities that have been added and updated in this release.

Viedoc Designer

- Viedoc Designer has been upgraded from .NET Framework 4.7.2 to .NET 10, the latest Long-Term Support (LTS) release from Microsoft, supported through November 2028. This completes the migration of the Viedoc platform to a single, modern .NET runtime.
  - Performance has been improved through faster request processing, asynchronous request handling, and reduced memory usage, resulting in better responsiveness and scalability when designing, previewing, and publishing studies.
  - Security has been strengthened by updating third-party libraries to address known vulnerabilities.
  - Reliability has been improved through enhanced error handling and diagnostics. This upgrade aligns Viedoc Designer with the rest of the Viedoc platform — Viedoc Clinic, Viedoc Admin, and Viedoc Worker — which were previously migrated to .NET 10.
- Viedoc Designer now runs as a standalone application with its own dedicated web address. You can still open it from the "Open Designer" link in Viedoc Clinic, or sign in directly at the dedicated Designer address with a user account that has a Designer role to access study design.
- In Global Design Settings, the "Download Viedoc Import Application" option now opens the **Viedoc Import Application releases page on GitHub** (https://github.com/viedoc/viedoc-import-application/releases) in a new browser tab, where the latest version can always be downloaded. The language list now displays the correct names for Hiligaynon and Tagalog, which previously appeared as Unknown Language (hil) and Unknown Language (tl). All existing study designs, configurations, and integrations continue to function without modification. There are no breaking changes, and browser requirements remain unchanged.
- The helper texts on the Subject Status page in study design settings have been standardized. All five subject statuses (Screened, Enrolled, Completed, Withdrawn, and Screening Failure) now use consistent wording and condition examples. This is a text-only change with no effect on study data or behavior.
- When two identifiers of the same type are identical except for casing, for example, "ABC" and "abc", a warning is shown on design validation. The check is case-insensitive and applies to item IDs, item output IDs (in both form design mode and the Outputs and Labels view), output IDs compared against other items' IDs with no set output ID, Form IDs, Event IDs, and Activity IDs. The non-blocking warning is shown at form save and at full design validation. The design can still be published, allowing designers to identify casing-only ID conflicts before publishing, which could otherwise block clinic users from saving the affected form.

List of new and updated functionalities continues.

- A new Read-only Designer role is introduced. Users with this role can view and navigate the complete study design without having any editing capabilities, including forms, visits, variables and logic, and the overall design structure and configuration. They can switch between design versions and revisions, including unpublished and locked versions, and use the navigation and export functions. All actions that create, edit, delete, save, publish, or import design elements are unavailable. Global design settings are shown in read-only mode. The role is assigned in Viedoc Admin under Study crew, and role changes are recorded in the Admin audit trail report as Read-only Designer.

Viedoc Me

- The Viedoc Me dashboard has been redesigned to improve clarity and usability for study participants. The dashboard now displays up to 10 events instead of one event at a time. When applicable, it also displays the next scheduled event. Participants can now easily view and access available forms directly from the dashboard. The **Show all events** tile is less prominent because the expanded event list makes available events easier to see.
- Event and date information on the dashboard has been simplified. The **Upcoming event** and **Today** labels have been removed. The **Today** label previously relied on open-window logic, instead of the actual date. This could result in it being displayed across multiple days when the data entry window spanned more than one day. Target dates and data entry dates have been replaced with clear availability indicators, **[Time] remaining** and **Available in [Time]**.
- The **Unscheduled events** tile is now displayed only when unscheduled events or common events are configured for the study. The tile label has been updated and additional text explains that these events can be submitted at any time.
- The greeting message is now displayed only when a participant logs in and occupies less space. The **Get Help** link has been moved to the side menu.
- The Compliance section now displays a compliance percentage only after an event has been submitted or missed, instead of from the start of the study.
- After submitting a form, participants are now returned directly to the dashboard and shown a confirmation banner instead of being redirected to a separate thank-you page. This makes it easier to see whether there are additional forms to complete.
- The updated dashboard is automatically applied to all applicable studies when Viedoc 4.96 is deployed. No configuration changes are needed.
- When a participant opens a form, the target date is now displayed in the form header below the form name. This helps participants identify which day's data they are entering, particularly in studies with long forms or when data is submitted across multiple days

List of new and updated functionalities continues.

- For Viedoc Me events that span multiple days and have activity timing configured, the data entry window is now continuous for the full configured availability period. Previously, the activity timing was applied separately to each day, causing the data entry window to close and reopen at the same time each day.
  Note! If a Viedoc Me event is configured for a single day and the activity timing spans midnight, the event is available only for the portion of the activity timing that falls within that day. This is existing behavior and is not changed in this release.

These updates do not affect legacy Viedoc Me.

Viedoc SDV Manager

- Viedoc SDV Manager now includes a built-in risk assessment workflow powered by MRACT (Monitor-driven Risk Assessment Categorization Tool), enabling continuous site-level risk assessment throughout a clinical study.

  This feature is designed for study teams looking to adopt a structured, risk-based monitoring approach without the need for a complex setup and external systems. It can be used as provided, with pre-configured templates or it can be customized to meet study-specific requirements. For organizations with an established riskbased monitoring process, MRACT can also be used as a complementary tool within existing workflows.

  Key capabilities include:
  - Pre-configured MRACT templates can be enabled or customized to meet study-specific requirements.
  - CRAs (or users with relevant permissions) can submit risk assessments on an ongoing basis and document site risk levels.
  - Project Managers (or users with relevant permissions) can review and approve MRACT forms and view the current risk level for each site.
  - The workflow supports drafts, recalls, rejections, and deletions, providing flexibility throughout the assessment and approval process.

Viedoc Admin

- A new Study Crew Manager role is introduced. Users with this role can invite other users and manage study access in Viedoc Admin, with restrictions to prevent assigning roles with broader permissions or modifying their own role to gain higher permissions. Access to study configuration, design, sites, and design versions is not permitted. Disallowed actions are blocked, and all actions are recorded in the audit trail.
- A new Study Configuration Manager role is introduced. Users with this role can manage sites, study settings, and design version assignments in Viedoc Admin. Users with this role can create and manage sites, assign design versions to sites, and modify study settings such as branding, date/time formats, and medical coding settings. They cannot invite or revoke users, or assign or modify system or clinic roles. Disallowed actions are blocked, and all configuration changes are recorded in the audit trail.

Bug fixes

List of bug fixes that have been updated in this release.

This section lists the bugs that were solved in this release. For each bug, it describes the following:

- Affected area(s): describes briefly which area(s) of Viedoc the bug is related to, so that it is easy to identify if any of your active studies are affected.
- Bug description: explains the issue and/or how it was solved. In case there are consequences for existing data, this is clearly mentioned in a "Note!".

The following corrections have been implemented in the Viedoc 4.96 release:

- *Affected area(s):* Viedoc Clinic
  Bug description: In studies using SDV Manager for SDV, form-level SDV could not be completed for forms linked to a reference data scope when an SDV rule applied to the form without selecting individual items. The form remained SDV-required and unverified, the SDV task did not close, and the form did not count towards SDV completion on the subject start page. This occurred whether or not a reference data source had been selected on the form. This has now been solved, and form-level SDV can be completed for these forms. This issue only affected studies using SDV Manager for SDV. Legacy form-level and item-level SDV studies were unaffected.
- *Affected area(s):* Viedoc Clinic
  Bug description: When an update resulted in a subject not matching a Source Data Verification (SDV) rule, for example, when an SDV plan was assigned that did not apply to the subject, the subject retained the SDV flags from the previous plan instead of these being reset. This has now been solved so that when the subject matches no SDV rule, the form and item-level SDV flags are removed.
- *Affected area(s):* Viedoc Clinic
  Bug description: For sites with previous SDV plan assignments, when a new SDV plan replaced an earlier plan and no rule in the new plan applied to a subject, the subject kept the previous plan's SDV flags for data that was dated on or after the newer plan's effective date. This has now been solved. Only the plan that is effective at the event date is evaluated, and no SDV flag is shown when the subject matches no rule.
- *Affected area(s):* Viedoc Clinic
  Bug description: During SDV rule synchronization, a rare timing condition could result in a subject with a duplicate SDV rules record. While the duplicate record existed, the subject could not be worked with, and the following Clinic actions could not be performed: the subject detail page failed to open, which blocked monitoring/SDV, data review, and data entry. Additionally, SDV rule updates failed to apply for the subject's entire site, and study data export failed whenever that subject was included and event date or review status data was selected. This has now been solved. Duplicate SDV rules records can no longer be created. If a record already exists, it is automatically repaired on the next rule synchronization. SDV-required flags at an affected site are recalculated after the repair.

List of bug fixes continues.

- *Affected area(s):* Viedoc Clinic, Viedoc SDV Manager
  Bug description: When a dynamic SDV plan was changed to require additional items, the form-level SDV checkbox was correctly cleared. However, if the plan was later reverted so that only previously verified items remained required, the form-level SDV checkbox was not automatically selected, even though all currently required items were SDV'd. This has now been solved. The form-level SDV checkbox is now automatically selected when all required items are verified, and the restoration is recorded as a system action. Note! Item-level SDV records, including reviewer information and timestamps, were unaffected and no data was corrupted due to this issue.
- *Affected area(s):* Viedoc Clinic, Viedoc SDV Manager
  Bug description: On forms where no items required SDV, performing SDV on an item using the per-item SDV control could cause the hidden form-level SDV checkbox to be selected. If a later SDV plan revision set those items as SDV required while they were still pending SDV, the form-level SDV checkbox could incorrectly appear as selected, although the required items had not been SDV'd. This has now been solved. The form-level SDV checkbox is selected only when at least one required item exists and all required items are SDV'd, preventing an incorrect complete status from being displayed.
  Note! Item-level SDV records, including reviewer information and timestamps, were not affected.
- *Affected area(s):* Viedoc Clinic, Viedoc SDV Manager
  Bug description: When an SDV plan contained a rule targeting Screening failure subjects positioned before a catch-all rule requiring SDV for all subjects, screening failure subjects were incorrectly matched against the catch-all rule on the subject details page. As a result, all forms were marked for SDV instead of only the forms specified by the Screening failure rule. This has now been solved. Screening failure subjects are now evaluated against the correct rule, and only the forms specified by that rule are required for SDV.
- *Affected area(s):* Viedoc Clinic, Viedoc SDV Manager
  Bug description: When an SDV plan used the **All current and future events** option, two issues affected the Event date form:
  - When the option was enabled at the plan level but not for the individual events, the Event date form was not shown as available for SDV. The SDV control was not shown in Viedoc Clinic and the SDV export did not include the SDV row, although the plan required SDV for the form.
  - When the option was enabled for the individual events, the SDV control and export row were shown, but the export row did not include the requirement, SDV plan name, or SDV rule name. This has now been solved. The plan-level setting is applied correctly, so the Event date form is shown as available for SDV in both Viedoc Clinic and the SDV export. The export row also includes the requirement, SDV plan name, and SDV rule name as expected.

List of bug fixes continues.

- *Affected area(s):* Viedoc Admin, Viedoc Clinic
  Bug description: On the **Add Site** dialog, the time-zone names were displayed in the language of the first user who opened the site list after a server (re)start, instead of in the current user's language. For example, after a Swedish-language user opened **Add Site**, the time-zone names in Swedish were also displayed to English-language users. This has now been solved. Time-zone names are displayed in a language independent form for all users, regardless of who opens the site list first.
- *Affected area(s):* Viedoc suite
  Bug description: The eLearning redirect endpoint (/Redirect/Index) did not validate the target address correctly before redirecting. Because the host check was inverted, a crafted link could make the application redirect (HTTP 302) to an arbitrary external website instead of only to the trusted Viedoc eLearning host. This was an open-redirect weakness. This has now been solved. The redirect endpoint accepts only the trusted Viedoc eLearning hosts and rejects any other address. Legitimate eLearning links continue to work; other eLearning URLs are opened as direct links instead of through the redirector.
- *Affected area(s):* Viedoc Me
  Bug description: After a Viedoc Me participant had changed their PIN code, the downloaded Viedoc Me account log still displayed the original PIN code (in hashed form). The correct information was shown in the log when the PIN code had been reset by site staff. This has now been solved, so that all logs generated after this release will display the correct information and the exported Viedoc Me account log shows the expected PIN code (in hashed form).
- *Affected area(s):* Viedoc Designer
  Bug description: When a new study design was created, the default SDV Manager role granted only the permissions View plans, Create/edit plans, and View plan assignments. The permissions Publish plans and Assign plans to sites had to be added manually. This has now been solved. The default SDV Manager role now includes all five SDV Manager permissions, matching the intended role configuration for managing the full SDV plan lifecycle.
  Note! This change only affects the default permissions assigned when creating new study designs. Existing study designs and roles are not affected.
- *Affected area(s):* Viedoc Logistics
  Bug description: When launching Logistics, an error message was shown when a user role had the SDV Manager permission. This has now been solved, and the SDV Manager permissions are now included in Logistics.
- *Affected area(s):* Viedoc TMF
  Bug description: When a study was locked, artifacts and documents in the Trial Master File were shown to users whose role did not have access to those artifacts per the TMF structure. This has now been solved, so that access permissions are correctly enforced while a study is locked. Users can see only the artifacts and documents that their role permits.

List of bug fixes continues.

- *Affected area(s):* Viedoc TMF
  Bug description: When a new version of a document was created with a new file upload, the Version date entered in the calendar was not saved and the Version date from the previous version was kept instead. This has now been solved so that the entered Version date is correctly saved and shown on the new document version.
- *Affected area(s):* Viedoc SDV Manager
  Bug description: When a study contained a study design version with a duplicate object identifier (OID), opening the Source Data Verification (SDV) plan failed with the message “Unable to load SDV plan,” and SDV plan management was unavailable for the whole study. This has now been solved so that duplicate OIDs in a study design no longer prevent the SDV plan from loading
- *Affected area(s):* Viedoc Clinic / ViedocMe - email and SMS notifications
  Bug description: When many email or SMS notifications were sent at the same time - for example, when the scheduled reminder job processed a large batch of reminders - the requests could exceed the sending rate allowed by the Email/SMS proxy, which then responded with HTTP 429 (Too Many Requests). Such a notification was not attempted again on the same proxy but treated as a failed send, even though it would have succeeded moments later once the rate limit had cleared. A send that took too long to complete was also not handed over to the secondary proxy, so that notification could be lost.
  This has now been solved so that a rate-limited notification is retried automatically, up to six times, with the wait between attempts growing from about one second to a maximum of 20 seconds. If the rate limit still has not cleared, the notification is sent via the secondary proxy as before, and sends that time out are now handed over to the secondary proxy as well.

Known limitations

Constraints that define Viedoc's current capabilities, distinguishing its intended scope from defects or bugs.

Please visit Known Limitations page which describes system-wide and application-wide constraints that may affect your study setup and operations.

You can access the Known Limitations page at the following URL:

https://help.viedoc.net/c/331b7a/5e2a11/en/

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In Person Signer Events	Signature	Timestamp

Editor Delivery Events	Status	Timestamp

Agent Delivery Events	Status	Timestamp

Intermediary Delivery Events	Status	Timestamp

Certified Delivery Events	Status	Timestamp

Carbon Copy Events	Status	Timestamp

Witness Events	Signature	Timestamp

Notary Events	Signature	Timestamp

Envelope Summary Events	Status	Timestamps
Envelope Sent	Hashed/Encrypted	8/24/2026 1:16:15 PM
Certified Delivered	Security Checked	8/24/2026 1:16:22 PM
Signing Complete	Security Checked	8/24/2026 1:16:34 PM
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