viedoc™

Release Notes
Viedoc 4.93

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New and updated functionality

List of functionalities that have been added and updated in this release.

Viedoc Coder

A new export option, **Medical coding history**, is now available when exporting medical coding data to Excel or CSV format in studies using Viedoc Coder. This export includes the full audit trail for each coded item, where each coding action is presented as a separate row ordered by the new column audit sequence number. This indicates the order of all actions for each item in ascending order.

The export contains the same columns as a normal coding export along with the following additional columns:

- Audit sequence number
- Audit user
- Audit date (UTC)
- Item status
- Reason for change*

The standard Medical coding export remains unchanged and continues to show only the current coding decision for coded and approved items.

* The Reason for change field is populated for audit entries created from release 4.92 and onward. Audit records created prior to 4.92 will not contain a value in this field.

Viedoc Admin

Continued phase-out of the legacy Viedoc Me UI: The checkboxes used to control which Viedoc Me UI version is applied have been removed. As the new Viedoc Me UI is the default version, it is no longer possible to add new studies using the legacy Viedoc Me UI or to switch between the legacy and the newer Viedoc Me UI within a study.

Impact and required action:

Ongoing studies will remain on the Viedoc Me UI version that is enabled at the time of the 4.93 release. Studies already using the legacy UI will continue to operate as they do today.

- If UI versions differ between demo and production environments, we recommend aligning them before the release.
- If you are using the legacy UI, ensure you have access to a study on the training instance with the legacy UI for continued testing after the release.
- If you are planning to start a new study using legacy UI or have questions, please contact Viedoc Support or your Viedoc representative.

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List of new and updated functionalities continues.

Viedoc Clinic

Viedoc no longer sends EDC alerts to users' secondary email addresses. The secondary email address is only used to send a second-factor verification code for self-service password resets (that is, when a user initiates a password reset for their account) and to send a notification when a secondary email address is added and removed.

The following emails are no longer sent to users' secondary email addresses:

- EDC alerts configured in the CRF design
- Logistics low stock alerts
- Event reminders configured in the CRF design
- Locked Viedoc Me account notifications (sent to roles with data entry permission)
- Notifications of new documents available in Viedoc Share

All emails will continue to be sent to the primary email address. Please read the Breaking Changes section for details and recommended actions.

Viedoc Clinic/Admin

To ensure consistent terminology across user settings pages, the following updates have been implemented:

- The wording "Phone Number" has been changed to "Mobile Number" in User Settings, email templates, and the User & Administration Log.
- The text stating that mobile numbers "can receive text messages" has been removed from User Settings, email templates, and the User & Administration Log. This statement is no longer applicable, as all mobile numbers entered into the system are expected to support text messaging by default.

Viedoc Me/Share

- Spanish (Mexico) is now supported as a system language in Viedoc Share and in the new Viedoc Me (not the legacy application).

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Bug fixes

List of bug fixes that have been updated in this release.

This section lists the bugs that were solved in this release. For each bug, it describes the following:

- Affected area(s): describes briefly which area(s) of Viedoc the bug is related to, so that it is easy to identify if any of your active studies are affected.

- Bug description: explains the issue and/or how it was solved. In case there are consequences for existing data, this is clearly mentioned in a "Note!".

The following corrections have been implemented in the Viedoc 4.93 release:

- *Affected area(s):* Viedoc Designer
  Bug description: When using the JavaScript expression editor (Monaco Editor) in Viedoc Designer, pressing Ctrl + A (Windows) or Cmd + A (Mac) selected not only the user-entered JavaScript expression, but also the hidden wrapper function (function () { }) that surrounds the expression. As a result, deleting or replacing the selected text did not work as expected. This has now been solved, so that selecting all text in the editor highlights only the user-entered JavaScript expression. The hidden prefix and suffix are no longer included in the selection. Other editor functionality remains unaffected.

- *Affected area(s):* Viedoc Designer
  Bug description: When duplicating either a single field or an entire form containing fields with a simple visibility condition, or when moving such a field within or across item groups, the visibility condition could change. Parts of the visibility expression could be removed, truncated, or otherwise modified after saving the form. This might only become apparent after first navigating away and returning to the form, or when previewing or publishing the study design. This has now been solved, so that the visibility condition on the original field is unaltered, and duplicated or moved fields retain an exact copy of the visibility condition and visibility expression.

- *Affected area(s):* Viedoc Clinic
  Bug description: When exporting selected forms using the new default export format **Repeating item groups as a separate form**, the export failed if one of the selected forms contained a repeating item group. The export did not complete and an error was generated. This has now been solved, so that individual forms with repeating item roups can be exported using the new default export format.

- *Affected area(s):* Viedoc Clinic
  Bug description: When visibility conditions were set for a repeating item group, so that no item is visible for the user, the item group label and empty groups were still shown. This has now been solved, so that in this scenario the repeating item group is no longer displayed. This is consistent with other item group functionality.

List of bug fixes continues.

- *Affected area(s):* Viedoc Clinic
  Bug description: When data had been imported into a repeating item group with a dynamic structure, and later re-imported, some data was deleted. This applied only when data was re-imported to a specific item group occurrence in a dynamic repeating item group, and caused all subsequent occurrences to be deleted. This has now been solved, and data for all previously imported item group instances is retained when reimporting data.

- *Affected area(s):* Viedoc Clinic
  Bug description: If a user had edit permission for a form, but not for a repeating item group, the **Add new row** and **Remove last row** buttons were still available. This has now been solved so that the buttons are only available to users with edit permission for the repeating item group.

- *Affected area(s):* Viedoc Clinic
  Bug description: In specific scenarios, repeating item groups with customized edit permissions could break the visibility condition and the form could not be saved. This has now been solved so that the form is displayed and saved as expected. **Important!** You must republish any repeating item groups with edit permissions configured at the group level that were published before this release, in order for the updates to take effect. Existing form data is not affected, only the study design definition needs to be regenerated. This does not affect study designs without customized edit permissions on repeating item groups.

- *Affected area(s):* Viedoc Admin
  Bug description: Uploading the official UMC WHODrug 2026 CSV dictionaries failed due to a file naming mismatch. The upload functionality expected a required file named **ArchivedRecords.csv**, as provided by UMC while in the official March 2026 UMC release, the file was named **Archived Records.csv** (including a space). As a result, uploads of WHODrug Global 2026 Mar 1 and WHODrug Global Chinese 2026 Mar 1 did not complete and an error was generated. This has now been now solved so the dictionary upload supports the official file naming used in the UMC release, and the WHODrug 2026 CSV dictionaries can be uploaded as provided by UMC.

- *Affected area(s):* Viedoc Admin
  Bug description: Clinic roles were not displayed in the Study settings section for studies that included only training sites. As a result, Study Managers could not delegate access management to Site Managers until a production site was added. This has now been solved, and clinic roles are now displayed in study settings before production sites have been added to a study.

- *Affected area(s):* Viedoc Admin
  Bug description: Documentation and training permissions could not be assigned to individual roles in Viedoc Admin for studies that included only training sites. The system restricted the permissions to All roles, preventing separate role configuration. This has now been solved. Documentation and training permissions can now be assigned to individual roles before production sites have been added to a study.

List of bug fixes continues.

- *Affected area(s):* Viedoc Admin
  Bug description: In certain scenarios, the Documentation and training option was not available. This was Introduced in the Viedoc 4.92 release. This occurred when a study included only training sites, and when at least one section was configured as either mandatory or optional for specific roles. This has now been solved, and the Documentation and training option is available as expected, before production sites have been added to a study.

- *Affected area(s):* Viedoc Clinic (Data Export, API export), Viedoc Reports, Viedoc Coder
  Bug description: Exports performed by roles with many hidden forms due to role-based visibility restrictions took longer to complete than exports performed by roles without hidden forms, even when exporting less data. This was due to role-based visibility filtering being applied after loading all data, using repeated linear scans over large datasets. This has now been solved. The export pipeline has been optimized, so that role-based visibility filtering no longer causes performance degradation for restricted roles. Manual and API exports complete with maintained performance while preserving correct role-based visibility filtering.

- *Affected area(s):* Viedoc Share
  Bug description: When a document requiring a co-signatory was shared and signed by the patient, the clinical user was in some cases unable to complete their signature even though the patient signature was present. This has now been solved so that the clinical user can complete the co-signature as expected.

- *Affected area(s):* Viedoc TMF / Viedoc Share
  Bug description: When a shared document name contained non-Latin characters (for example Chinese, Japanese, Arabic), the document name did not render correctly in the signature and shared detail documents, and the documents could not be downloaded. This has now been solved, so that signature and shared detail documents can be downloaded as expected regardless of the characters used in the document name.
  Note! Documents with non-Latin characters in the name that were shared prior to release 4.93 will still have an incorrectly rendered document name on the signature page. These documents can still be downloaded, but the document name on the signature page may display incorrectly.

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Breaking changes

Changes in this release that may require action from customers.

This section describes changes that may require action from customers. Please review the details below to determine whether your configuration or workflows are affected.

Change in behavior of secondary email addresses

Applies to: Viedoc suite – users with a registered secondary email address
Action required: Yes, only if secondary email addresses are intentionally used to receive alerts
Summary: EDC alerts and other operational notifications are no longer sent to users' secondary email addresses.

What has changed

With Viedoc 4.93, EDC alerts and other system notifications are no longer sent to users' secondary email addresses. All such emails are now sent only to the primary email address.

The secondary email address is now used exclusively for:

- Delivering second-factor verification codes for self-service password resets initiated by the user
- Sending a notification when a secondary email address is added or removed

The following emails are no longer sent to the secondary email address*:

- EDC alerts configured in the CRF design
- Event reminders configured in the CRF design
- Logistics low stock alerts
- Notifications of locked Viedoc Me accounts (sent to roles with data entry permission)
- Notifications of new documents available in Viedoc Share

*All these emails continue to be sent to the primary email address.

Who is affected

Users with a registered secondary email address will no longer receive EDC alerts or other operational notifications at that address.

Required actions

- If you rely on users receiving any of the above alerts to their secondary email address, please contact Viedoc Support for guidance.
- If you do not rely on secondary email addresses for receiving alerts, no action is required.

Known limitations

! Constraints that define Viedoc's current capabilities, distinguishing its intended scope from defects or bugs.

Please visit Known Limitations page which describes system-wide and application-wide constraints that may affect your study setup and operations.

You can access the Known Limitations page at the following URL:

https://help.viedoc.net/c/331b7a/5e2a11/en/

Signoff

Signature Confirmation by
the product manager.

Signed by:

Royden James

Signer Name: Royden James
Signing Reason: I approve this document
Signing Time: 2026-03-10 | 16:21:33 CET

CB50F38D3AE440C5A6666E5813688C28

Certificate Of Completion

Envelope Id: 8479350D-D3D7-446F-A4A3-1F88A419BC75   Status: Completed
Subject: Complete with Docusign: Release_Notes_4_93_ready for signature.pdf
Source Envelope:

Document Pages: 9	Signatures: 1	Envelope Originator:
Certificate Pages: 1	Initials: 0	Royden James
AutoNav: Enabled		Stationsgatan 23
EnvelopeId Stamping: Disabled		Uppsala, 753 40
Time Zone: (UTC+01:00) Amsterdam, Berlin, Bern, Rome, Stockholm, Vienna		royden.james@viedoc.com
		IP Address: 212.181.7.83

Record Tracking

Status: Original	Holder: Royden James	Location: DocuSign
3/10/2026 4:18:02 PM	royden.james@viedoc.com	

Signer Events	Signature	Timestamp
Royden James royden.james@viedoc.com Sr Director of Product Management Viedoc Technologies AB Security Level: Email, Account Authentication (Required), Login with SSO	*Royden James* Signature Adoption: Pre-selected Style Signature ID: CB50F38D-3AE4-40C5-A666-6E5813688C28 Using IP Address: 212.181.7.83 With Signing Authentication via Docusign password With Signing Reasons (on each tab): I approve this document	Sent: 3/10/2026 4:20:05 PM Viewed: 3/10/2026 4:20:44 PM Signed: 3/10/2026 4:21:38 PM

Electronic Record and Signature Disclosure:
   Not Offered via Docusign

In Person Signer Events	Signature	Timestamp

Editor Delivery Events	Status	Timestamp

Agent Delivery Events	Status	Timestamp

Intermediary Delivery Events	Status	Timestamp

Certified Delivery Events	Status	Timestamp

Carbon Copy Events	Status	Timestamp

Witness Events	Signature	Timestamp

Notary Events	Signature	Timestamp

Envelope Summary Events	Status	Timestamps
Envelope Sent	Hashed/Encrypted	3/10/2026 4:20:05 PM
Certified Delivered	Security Checked	3/10/2026 4:20:44 PM
Signing Complete	Security Checked	3/10/2026 4:21:38 PM
Completed	Security Checked	3/10/2026 4:21:38 PM

Payment Events	Status	Timestamps