

Release Notes

Viedoc 4.87

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List of functionalities that have been added and updated in this release.

New and updated functionality

Viedoc Me

- The following new system languages are now supported in Viedoc Me: Cebuano, Hiligaynon, and Tagalog. Translation files for these languages can now be uploaded in Viedoc Designer.

Viedoc TMF

- Users can now preview portfolio files directly in Viedoc TMF without the need to download them.

Viedoc Share

- When an error occurs on the Viedoc Share landing page, a clear error message is now displayed instead of a blank white screen, helping avoid confusion and improving the overall experience.
- Digitally signed PDFs now include embedded validation data (Long-Term Validation, LTV), ensuring that signatures remain verifiable even after certificate expiration. A trusted timestamp is applied at the time of signing, and signatures display as valid in standard PDF viewers such as Adobe Acrobat.
No additional steps are required from users. If an error occurs during validation or timestamping, the signed document cannot be downloaded, ensuring the integrity and compliance of the signed output.

Viedoc Reports

- Several standard reports are now available as R script files on GitHub, allowing Viedoc customers to customize and reuse them as custom reports for their studies. Reports included: *Recruitment*, *Review status*, *Missing data*, *Pending forms*, *Data Entry Cycle Time*, *Medical Coding*, *Disposition*, *Overdue events*, *Form status*, *Demographics summary*, *Manual and Validation Queries*, *Manual Queries*, *Validation Queries*, and *Pre-queries*. To access this repository go to: <https://github.com/viedoc/custom-reports/tree/main/example-standard-reports>.
- Viedoc Reports now support the display of footer messages for E2B studies, providing users with relevant study-specific information directly within the report output.

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Bug fixes



List of bug fixes that have been updated in this release.

This section lists the bugs that were solved in this release. For each bug, it describes the following:

- **Affected area(s):** describes briefly which area(s) of Viedoc the bug is related to, so that it is easy to identify if any of your active studies are affected.
- **Bug description:** explains the issue and/or how it was solved. In case there are consequences for existing data, this is clearly mentioned in a "Note!".

The following corrections have been implemented in the Viedoc 4.87 release:

- **Affected area(s):** Viedoc Me
Bug description: Improvements have been made to the PDF generated from Viedoc Me (excluding Viedoc Me legacy). In rare cases, a question was previously truncated in the PDF report. This has now been solved.
- **Affected area(s):** Viedoc Clinic
Bug description: For users logging in via SSO, accessing the SSO link after an inactivity timeout redirected them to an unnecessary login screen before proceeding to Viedoc. This has been solved, and SSO users are now logged in and redirected directly to the Viedoc landing page when using the SSO link after a timeout.
- **Affected area(s):** Viedoc TMF
Bug description: Viedoc TMF could not be launched on Chinese instances, preventing eTMF users from accessing the system and performing necessary actions. This has now been solved, and the application is fully operational in these environments.
- **Affected area(s):** Viedoc Share
Bug description: During session timeout, users were correctly logged out of the Viedoc homepage and Viedoc TMF after 20 minutes of inactivity, but the Viedoc Share application remained active and allowed continued actions. This has now been solved, and all parts of the application now follow the same session timeout behavior.
- **Affected area(s):** Viedoc Reports
Bug description: Users experienced delays when opening the reports application in certain environments. This has now been solved, and the application starts more quickly and reliably, improving overall performance.

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Known limitations



Constraints that define Viedoc's current capabilities, distinguishing its intended scope from defects or bugs.


Please visit Known Limitations page which describes system-wide and application-wide constraints that may affect your study setup and operations.

You can access the Known Limitations page at the following URL:

<https://help.viedoc.net/c/331b7a/5e2a11/en/>

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Signed by:

Royden James

Signer Name: Royden James

Signing Reason: I approve this document

Signing Time: 2025-08-11 | 10:31:18 CEST

Signature ID: 38D3AE440C5A6666E5813688C28

Signoff



Signature Confirmation by

the product manager.

Certificate Of Completion

Envelope Id: 5C55DC7A-EED4-46D8-9847-078E16018A85

Status: Completed

Subject: Please Docusign This Document

Source Envelope:

Document Pages: 5

Signatures: 1

Envelope Originator:

Certificate Pages: 1

Initials: 0

Royden James

AutoNav: Enabled

Stationsgatan 23

Envelopeld Stamping: Disabled

Uppsala, 753 40

Time Zone: (UTC+01:00) Amsterdam, Berlin, Bern, Rome, Stockholm, Vienna

royden.james@viedoc.com

IP Address: 192.103.123.72

Record Tracking

Status: Original

Holder: Royden James

Location: DocuSign

8/11/2025 9:52:28 AM

royden.james@viedoc.com

Signer Events

Signature

Timestamp

Royden James

royden.james@viedoc.com

Sr Director of Product Management

Viedoc Technologies AB

Security Level: Email, Account Authentication
(Required)

Signature Adoption: Pre-selected Style

Signature ID:

CB50F38D-3AE4-40C5-A666-6E5813688C28

Using IP Address: 2.248.48.120

Sent: 8/11/2025 9:53:15 AM

Viewed: 8/11/2025 10:27:47 AM

Signed: 8/11/2025 10:31:22 AM

With Signing Authentication via Docusign password

With Signing Reasons (on each tab):

I approve this document

Electronic Record and Signature Disclosure:

Not Offered via Docusign

In Person Signer Events

Signature

Timestamp

Editor Delivery Events

Status

Timestamp

Agent Delivery Events

Status

Timestamp

Intermediary Delivery Events

Status

Timestamp

Certified Delivery Events

Status

Timestamp

Carbon Copy Events

Status

Timestamp

Witness Events

Signature

Timestamp

Notary Events

Signature

Timestamp

Envelope Summary Events

Status

Timestamps

Envelope Sent

Hashed/Encrypted

8/11/2025 9:53:15 AM

Certified Delivered

Security Checked

8/11/2025 10:27:47 AM

Signing Complete

Security Checked

8/11/2025 10:31:22 AM

Completed

Security Checked

8/11/2025 10:31:22 AM

Payment Events

Status

Timestamps