viedoc™

Release Notes
Viedoc 4.86

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New and updated functionality

Viedoc Designer, Viedoc Clinic, Viedoc Me

- A new item type, the Numeric Rating Scale (NRS), is introduced. This item type can be added to forms in Viedoc Designer and is supported in Viedoc Clinic and Viedoc Me. The NRS item shares many properties with the radio button item, with a special characteristics including:
  - Code list items (radio buttons) have an equal "hit" area, are equally sized and spaced, and are arranged horizontally in a single row.
  - Code list labels are always below the buttons.
  - Anchor labels can be set for the leftmost and rightmost items in the scale and will always be shown above the buttons.
- These behaviors are also in line with NRS requirements set out in the paper *"Best Practices for the Electronic Implementation and Migration of Patient-Reported Outcome Measures"*.
- Note! The NRS item type is not supported in the previous (legacy) Viedoc Me application.

Viedoc Me

- To navigate back to the start page, there is now a Home link in the user menu as an alternative to the existing navigation via the Viedoc Me logo.

Viedoc TMF

- Users are now notified when attempting to **Publish** or **Save as unpublished** a record with unsaved form field changes, helping prevent accidental data loss and improving clarity. A warning message is now displayed, offering the choice to proceed and discard changes or return and save the form fields.

Viedoc Share

- Email notifications sent to the recipients and co-signatories when a record is shared now include the binder ID in the link. This allows users to open the specific binder directly in Viedoc Share. Existing emails that include links to Viedoc Share will function as before.

Release Notes
Viedoc 4.86

List of new and updated functionalities continues.

Viedoc Designer

- HTML sanitation is introduced to improve system security and stability when importing designs or saving forms in a new design version. This update removes potentially harmful or unsupported HTML fragments that may have been introduced by manually editing the ODM file before import. Examples of elements that will be removed if present: iframe and script tags, embedded styles, id attributes, forms, and event handler attributes. Summary of when this content is removed:
    - When importing a new design, these fragments are automatically removed.
    - In existing designs, such content is removed when saving a form in a new design version, but remains in previous revisions.
- Note: HTML usage as described in Viedoc Learning continues to be supported.

Release Notes
Viedoc 4.86

Bug fixes

List of bug fixes that have been updated in this release.

This section lists the bugs that were solved in this release. For each bug, it describes the following:

- Affected area(s): describes briefly which area(s) of Viedoc the bug is related to, so that it is easy to identify if any of your active studies are affected.

- Bug description: explains the issue and/or how it was solved. In case there are consequences for existing data, this is clearly mentioned in a "Note!".

The following corrections have been implemented in the Viedoc 4.86 release:

- *Affected area(s):* Viedoc Me
  Bug description: Some Viedoc Me forms appeared incorrectly as unlocked in Viedoc Clinic. This was due to JavaScript execution that resulted in errors. This has now been solved.

- *Affected area(s):* Viedoc Designer
  Bug description: In the printed forms and printed study workflow, all code list options were not displayed in the pdf if long code lists were used. Specifically, if the code list included more than 32 code list options in a vertical layout, code list options that did not fit on the page were not displayed in the form representation. If the code list included more than 36 code list options, code list options that did not fit the page were not displayed in the code lists below the form representation. This has now been solved so that when the code lists are too long to fit on one page, long code lists will break over several pages. Additionally, PDF generation performance has been improved and long documents are now generated quicker.

  Note! This bug fix will also lead to some minor display changes:
  - An additional blank page will be included before the code lists that are long enough to break over multiple pages.
  - Code lists with more options than can fit on a single printed PDF page will continue over multiple pages. If an individual code list item extends across a page break, it will be split between two screens and may not display perfectly.
  - Code lists displayed after the form representation will always be displayed on a new page.
  - The form representation will be slightly less compact. This may lead to a form being represented over two pages instead of one.
  - The total page count will be higher on documents generated from Designer after this release due to the additional page breaks.
  - Minor changes to font styling.

Release Notes
Viedoc 4.86

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List of bug fixes continues.

- *Affected area(s):* Viedoc Clinic, Viedoc Admin
  Bug description: In certain revision workflows, a form would incorrectly require a form upgrade, resulting in the loss of review flags and signatures. This occurred when a new item was added to an existing item group in an initial revision, the revision was not applied to the site, and then the item was removed in a subsequent revision before the initial revision was applied. Despite no visible changes to the form for end users, the system still flagged it for form upgrade, both in the impact analysis in Viedoc Admin and Viedoc Clinic. This issue has now been solved so that similar sequences of revisions no longer trigger a form upgrade and will not appear as such in the impact analysis in Viedoc Admin.

- *Affected area(s):* Viedoc Clinic
  Bug description: When a query was raised on the event date, and the query response did not lead to any changes to the event date, the SDV flag was unexpectedly lost. This has now been solved so that query resolution without changes to the data in the event date form will now have the same behavior as other forms and will not remove the SDV flag.

- *Affected area(s):* Viedoc Designer
  Bug description: In the form design view mode, some of the tooltips were cut off and not displayed properly. Because the tooltip text was considered redundant, the affected tooltips have been removed. For consistency, other tooltips considered to contain redundant information have also been removed. These were previously visible on the roles page, the form overview page, and the form design page.

- *Affected area(s):* Viedoc Clinic
  Bug description: Exports occasionally failed and returned an error message when large files were uploaded in a form and the data was later exported, regardless of export format. This has now been solved, and exports in studies containing large files can be generated as expected.

- *Affected area(s):* Viedoc Designer
  Bug description: In the form design view, an invalid validation was triggered in the specific scenario when the following actions were completed in this order: first a new item group was added in a form, then a new item was added into the newly created item group, and finally a simple visibility condition was set on the item group. This has now been solved so that the invalid validation will no longer be triggered in this scenario.

- *Affected area(s):* Viedoc Designer
  Bug description: In the Design version compare output tab, the label did not fit within the export button in all languages. This has now been solved so that the button label will fit within the button in all languages supported in Viedoc Designer.

Release Notes
Viedoc 4.86

List of bug fixes continues.

- *Affected area(s):* Viedoc Clinic, Viedoc Admin
  Bug description: In a specific scenario, described below, a revision with a new item would unexpectedly require a form upgrade of a form even if there was no visible change in the form. This resulted in the loss of review flags and signatures on that form. This happened when the item had a visibility condition configured and the item was not placed last in the form. When applying the revision, a form upgrade was then required for forms despite the visibility condition hiding the new item. This has now been solved, so that this scenario no longer requires a form upgrade. The corresponding solution has also been implemented in the impact analysis in Viedoc Admin.

- *Affected area(s):* Viedoc Clinic
  Bug description: On the selection page, when the Viedoc Me view was selected, the number displayed in the Missed Event (Last Missed) column was sometimes incorrectly calculated. Forms that were not yet submitted, but with a proposed event date that had passed, were defined as missed regardless of the number of days configured for the event date window. This has now been solved, so that a submission is not defined as missed until the end date for the event window has passed. Last missed now correctly reflects the date when a submission was last defined as missed.

  This solution is effective from this release, so that the correct way of calculating the Viedoc Me missed events applies to new subjects. For subjects added before the 4.86 release, the missed events metrics will be updated for a subject as soon as data is added to, or modified for that specific subject. For other subjects, that is, subjects added before 4.86, that have not had data added or modified since 4.86, the Viedoc Me missed events metrics will be updated for all unlocked studies and production sites after the 4.87 release.

- *Affected area(s):* Viedoc Clinic
  Bug description: On the selection page, when the Viedoc Me view was selected, the number displayed in the Compliance column was sometimes incorrectly calculated. This has now been solved so that the compliance is calculated as the number of forms submitted through the number of forms submitted + the number of forms missed.

  This solution is effective from this release, so that the correct way of calculating the Viedoc Me compliance will apply to new subjects. For subjects added before the 4.86 release, the compliance metrics will be updated for a subject as soon as data is added to, or modified for that specific subject. For other subjects, that is, subjects added before 4.86 and that have not data added or modified since 4.86, the Viedoc Me compliance metrics will be updated for all unlocked studies and production sites after the 4.87 release.

Release Notes
Viedoc 4.86

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✅ List of bug fixes continues.

- *Affected area(s):* Viedoc TMF
  Bug description: When a file in the Drop Zone was deleted from the Records page, the view did not update immediately and the deleted file reappeared after navigation, sometimes leading to repeated deletion attempt errors. This has now been solved so that the Records page updates correctly to reflect file deletions in real time.

- *Affected area(s):* Viedoc TMF
  Bug description: When resizing the browser window in the TMF, the left sidepanel was not automatically hidden when it overlapped the page content, causing parts of the interface to be inaccessible without manual intervention. This has now been solved so the side panel auto-hides when the window is too narrow, ensuring full content visibility.

- *Affected area(s):* Viedoc TMF
  Bug description: In the new UI, in the Record window, the label Use artifact name did not update dynamically when a user selected the option Other from the Record type field. This has now been solved, so that the label now correctly updates to Use custom type name based on the selected record type.

- *Affected area(s):* Viedoc TMF
  Bug description: In the new UI, when creating a new version of a finalized document after applying changes in the TMF Structure, the Artifact name field was cleared, especially when the name had been edited. This has now been solved, so that the Artifact name is retained during the versioning process.

- *Affected area(s):* Viedoc TMF
  Bug description: In the new UI, the red X icon, which indicates missing required records, did not update correctly based on artifact completeness. This has now been solved, so that the X icon is shown when records are missing and is not shown when the requirements are fulfilled. In addition, tooltips have been added to the relevant icons in the header and selected rows for clarification.

- *Affected area(s):* Viedoc TMF
  Bug description: If a file was moved to a new TMF location and the file's metadata was then edited without closing the Record window, the updated metadata values were not reflected in the UI. In addition, users could not perform further actions, such as Approve or Lock/Unlock, and received a data concurrency error. This has now neen solved so that the Record window updates metadata correctly, and all follow-up actions can be performed, without needing to close and reopen the Record window.

- *Affected area(s):* Viedoc Share
  Bug description: When adding notes to a shared document in Viedoc Share, all users were previously shown as Guest, regardless of their role. This has been solved so that the correct usernames are now displayed for both the **Subject (Recipient)** and **Clinic user (Co-signatory)**. In addition, co-signatories can no longer edit or delete notes added by the subject user.

List of bug fixes continues.

- *Affected area(s):* Viedoc Share
  Bug description: There was an issue where recipients and/or co-signatories encountered an "Unexpected error" when generating a One-Time Passcode (OTP) when trying to sign a record. This has now been solved and OTP generation works as expected.

Known limitations

Constraints that define Viedoc's current capabilities, distinguishing its intended scope from defects or bugs.

Please visit Known Limitations page which describes system-wide and application-wide constraints that may affect your study setup and operations.

You can access the Known Limitations page at the following URL:

https://help.viedoc.net/c/331b7a/5e2a11/en/

Release Notes
Viedoc 4.86

Signed by:

Royden James

Signer Name: Royden James
Signing Reason: I approve this document
Signing Time: 2025-06-05 | 16:56:58 CEST

CB50F38D3AE440C5A6666E5813688C28

Signoff

Signature Confirmation by
the product owner.

Certificate Of Completion

Envelope Id: E81D6650-B4A2-48A2-8966-A77873CD5018		Status: Completed
Subject: Please Docusign This Document		
Source Envelope:		
Document Pages: 10	Signatures: 1	Envelope Originator:
Certificate Pages: 1	Initials: 0	Royden James
AutoNav: Enabled		Stationsgatan 23
EnvelopeId Stamping: Disabled		Uppsala, 753 40
Time Zone: (UTC+01:00) Amsterdam, Berlin, Bern, Rome, Stockholm, Vienna		royden.james@viedoc.com
		IP Address: 192.103.123.8

Record Tracking

Status: Original	Holder: Royden James	Location: DocuSign
6/5/2025 4:55:05 PM	royden.james@viedoc.com	

Signer Events	Signature	Timestamp
Royden James royden.james@viedoc.com Sr Director of Product Management Viedoc Technologies AB Security Level: Email, Account Authentication (Required)	*Royden James* Signature Adoption: Pre-selected Style Signature ID: CB50F38D-3AE4-40C5-A666-6E5813688C28 Using IP Address: 81.226.173.80 With Signing Authentication via Docusign password With Signing Reasons (on each tab): I approve this document	Sent: 6/5/2025 4:55:38 PM Viewed: 6/5/2025 4:56:26 PM Signed: 6/5/2025 4:57:02 PM

Electronic Record and Signature Disclosure:
  Not Offered via Docusign

In Person Signer Events	Signature	Timestamp

Editor Delivery Events	Status	Timestamp

Agent Delivery Events	Status	Timestamp

Intermediary Delivery Events	Status	Timestamp

Certified Delivery Events	Status	Timestamp

Carbon Copy Events	Status	Timestamp

Witness Events	Signature	Timestamp

Notary Events	Signature	Timestamp

Envelope Summary Events	Status	Timestamps
Envelope Sent	Hashed/Encrypted	6/5/2025 4:55:38 PM
Certified Delivered	Security Checked	6/5/2025 4:56:26 PM
Signing Complete	Security Checked	6/5/2025 4:57:02 PM
Completed	Security Checked	6/5/2025 4:57:02 PM

Payment Events	Status	Timestamps