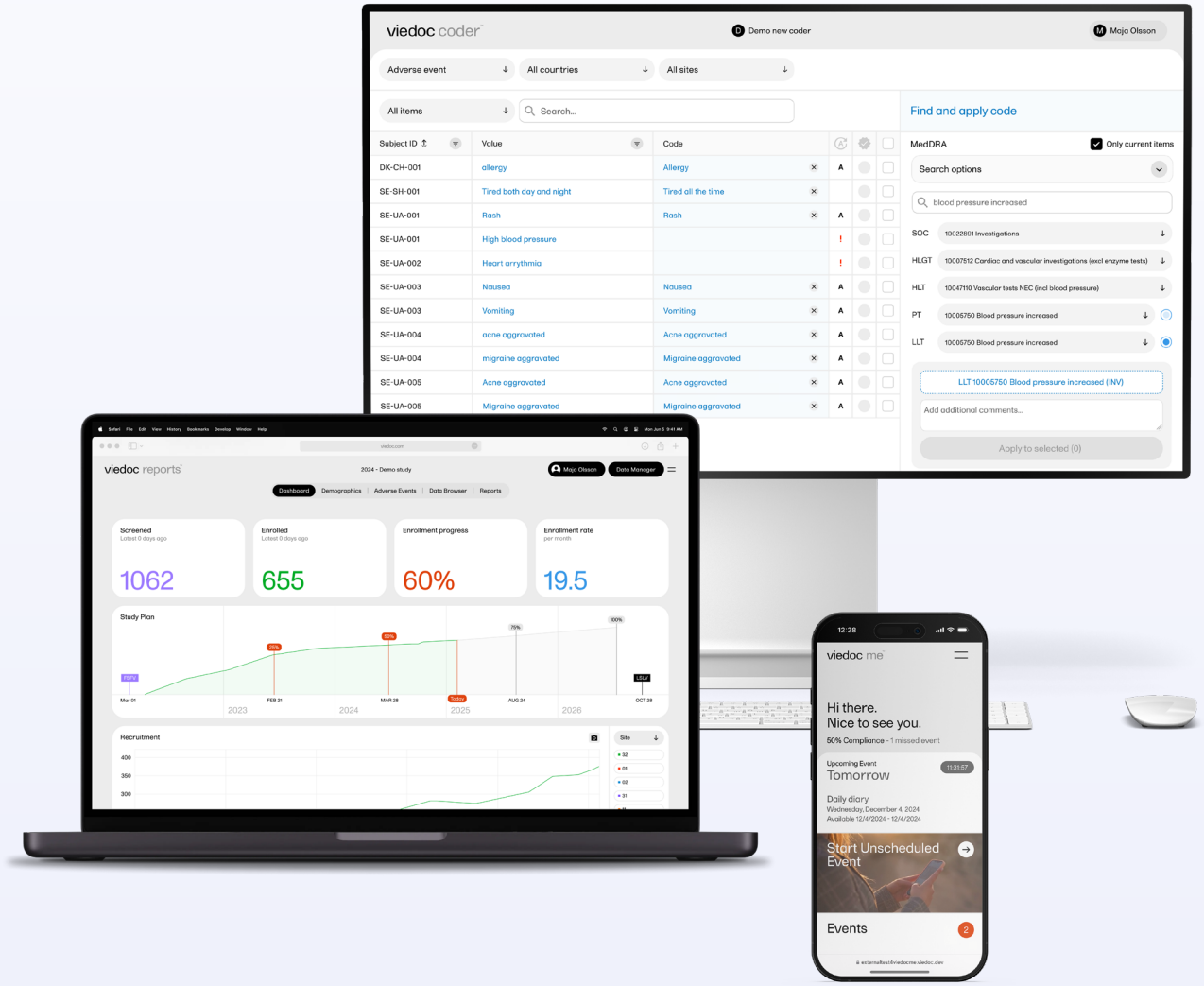
viedoc™



eClinical Suite

Achieve accurate, more cost-effective clinical trials

Phase	Studies	Users
I-IV	7 000+	140 000+
Uptime	**Countries**	**Subjects**
99.99%	75+	1 600 000+
Customers	**Languages**	**Sites**
CRO, Sponsor, Academic	40+	30 000+

eClinical Suite

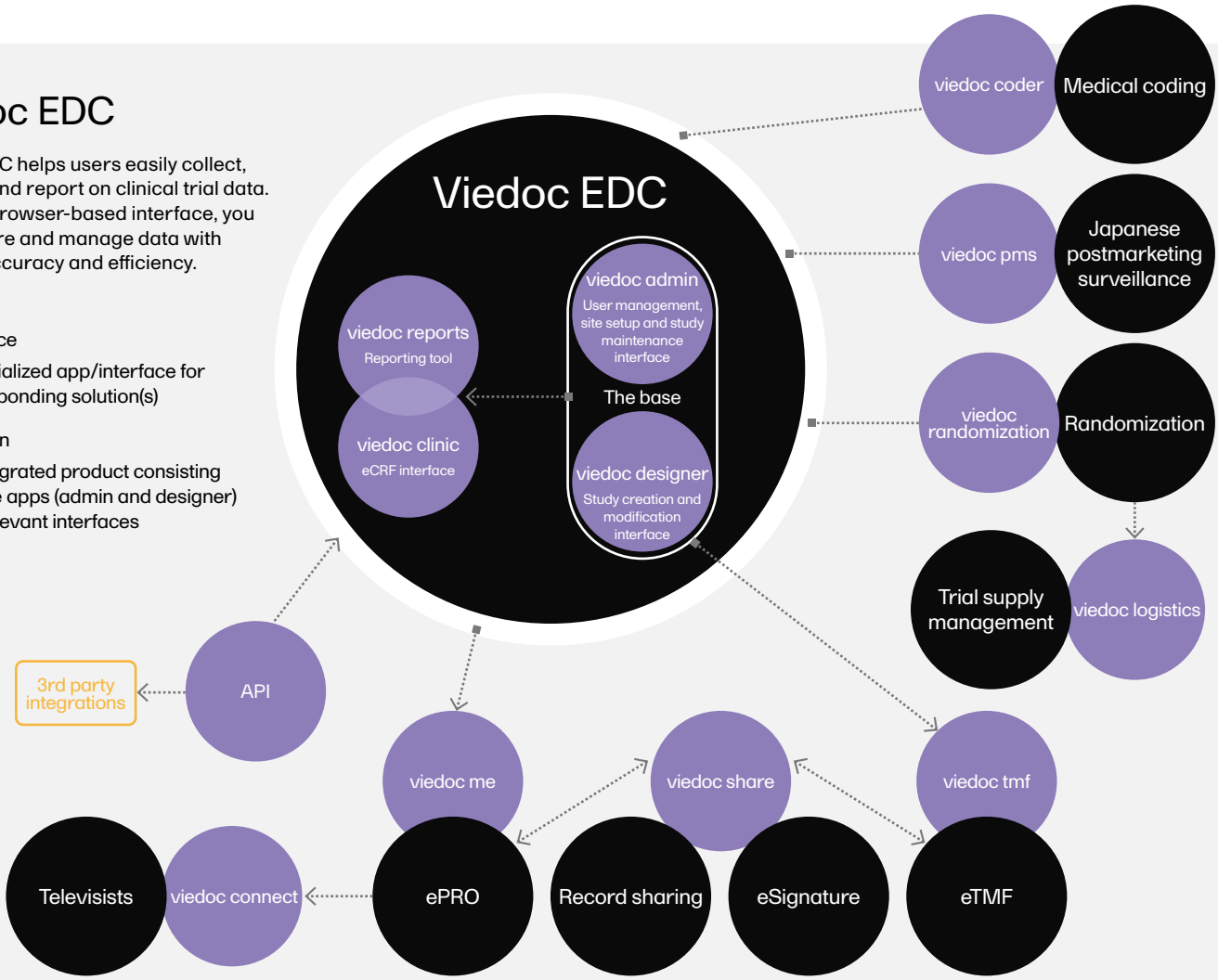
Your dependable eClinical software

A proven, intuitive, and adaptable web-based platform with an Electronic Data Capture (EDC) solution at its core. Designed for small to mid-sized clinical trials, the Viedoc eClinical suite is a feature-rich, cost-efficient platform that includes software, upgrades, professional services, and support.

Viedoc EDC

Viedoc EDC helps users easily collect, validate, and report on clinical trial data. With our browser-based interface, you can capture and manage data with greater accuracy and efficiency.

- Interface
  A specialized app/interface for corresponding solution(s)
- Solution
  An integrated product consisting of base apps (admin and designer) and relevant interfaces



Viedoc Professional Services

Viedoc's eClinical suite is designed to allow users to quickly and easily build, deploy, and manage clinical studies. To enhance your in-house capabilities, Viedoc Professional Services provides additional, on-demand resources and expertise that can help you get the most from your investment.

Certified Designer Training

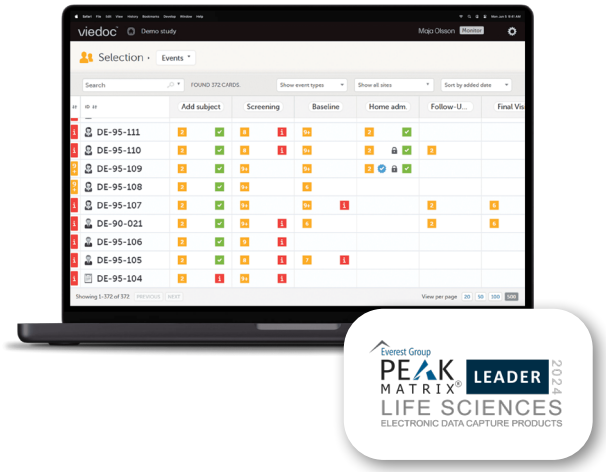
Prepare your development team to build and manage well-crafted clinical trials with one of the fastest certification programs in the industry.

Technical Support

Our skilled, experienced team augments your Viedoc Certified Designers for optimum results, with in-depth knowledge of our technology and the demands of clinical trials.

Study Build Service

For study teams without dedicated design resources, our experts can develop ready-to-run studies tailored to your exact specifications.



Electronic Data Capture (EDC)

Flexible, intuitive, and secure EDC management system

Viedoc EDC (electronic data capture) enables users to easily collect, manage, validate and present clinical trial data. Built on our exclusive administration, design, Case Report Form (eCRF), and reporting modules, Viedoc EDC's intuitive features include drag-and-drop form design, centralized management, real-time data validation, and customized reporting. Our browser-based platform is easy-to-use, fully regulatory-compliant, and ready to work without additional logins or downloads. We've made Viedoc EDC flexible, effortless, and dependable so you can focus on producing more accurate outcomes.

Licensing overview

The foundation of our solutions, these core applications are essential for study setup, management, reporting, and maintenance.

- **viedoc designer™** — study creation and modification
- **viedoc admin™** — user management, site setup, and study maintenance
- **viedoc clinic™** — electronic Case Report Form (eCRF)
- **viedoc reports™** — study reporting tool

Features

Drag-and-drop design

The browser-based UI enables study building without any prior design or coding skills and eliminates the need to download additional apps.

Full audit trail support

Featuring a full audit trail, Viedoc EDC is fully compliant with the most rigorous industry and country-specific standards and regulations.

Reporting made easy

Standard and customizable reports and real-time data validation give users fast access to the data they need.

Compatibility and interoperability

A rich REST API enables compatibility with any chosen clinical trial data management software.

Real-time data validation

Simple or complex validation checks, easily customized or reused from previous studies, ensure real-time data cleaning.

Fully configurable

Quickly adapt to support studies of varied complexity with pre-built, customizable templates and a single interface for study administration.

What's in it for you?

Effortless

EDC system designed for the most effortless clinical trial operation

Flexible

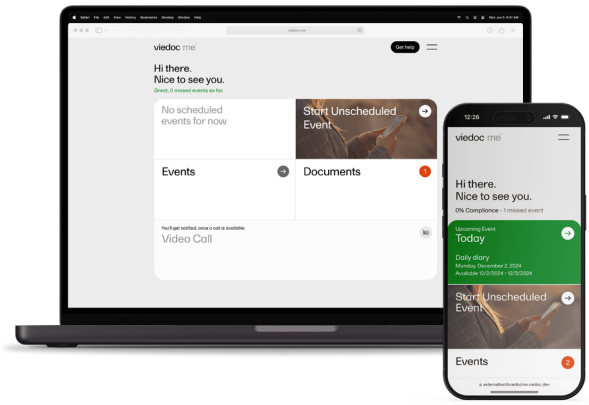
Customize the study setup as per your protocol

Dependable

Don't waste time worrying about security, regulatory or privacy concerns

Need more info?

Discover how it works – click here to watch demos, explore FAQs, and read EDC case studies on our website.



Electronic Patient Reported Outcome (ePRO)

Easily capture data directly from study participants with an intuitive ePRO solution

Viedoc ePRO (electronic Patient Reported Outcome) streamlines data collection directly from study participants. Our web-based interface works seamlessly on any phone, tablet, or computer, allowing subjects to use their own personal devices. Study data is collected and stored securely and never retained on participants' devices. Extending the power of Viedoc EDC, our intuitive, user-centric approach makes it easy to keep subjects engaged and capture the data needed to support your study.

Licensing overview

Viedoc ePRO enhances our intuitive EDC platform by integrating a user-friendly and easily manageable data collection solution.

viedoc EDC
viedoc admin
viedoc designer
viedoc clinic
viedoc reports

viedoc me™
subject data collection interface

Features

- **BYOD (Bring Your Own Device) approach**
  A web-based interface allowing for device-independent access for all study subjects.
- **A fully integrated ePRO solution**
  A solution utilizing the same data storage as Viedoc Clinic.
- **Efficient user and site-centric workflows**
  Streamlined patient workflow, allowing a combination of site visits and home assessments conducted by the subject.
- **Configurable reminders**
  Configurable reminders can be sent through email or SMS to participants.
- **Intuitive UI**
  The user interface designed with study subjects in mind.
- **Multi-language support**
  Nearly 50 languages are available to include patients across the world.

What's in it for you?

- **Improve data quality**
  Avoid transcription errors and multiple points of failure by having participants directly enter study information.
- **Secure, compliant data capture**
  Study data is delivered directly to Viedoc EDC, ensuring no data is stored on participants' devices.
- **Simplify management**
  Save costs and time by eliminating hardware distribution and maintenance.

See it in action.

Click here to watch demos, explore FAQs, and read ePRO case studies.

Televisits Solution

Enable more productive video interactions with a secure, easy-to-use televisits solution

Viedoc's Televisits solution powers smooth and secure video interactions between study participants and investigators. Our online interface is ideal for supporting decentralized trials (DCTs) and hybrid trials; the solution enables subjects to communicate confidently with healthcare providers from anywhere. Fully compliant and easy to use, the solution seamlessly operates within our data capture and patient-reported outcomes platforms with no additional logins or app downloads required. This means site personnel can take advantage of familiar, powerful study management tools to oversee every aspect of the trial.

Licensing overview

Engage study participants and investigators alike with our smooth, secure telemedicine solution, fully integrated with our ePRO and EDC environment.

Features

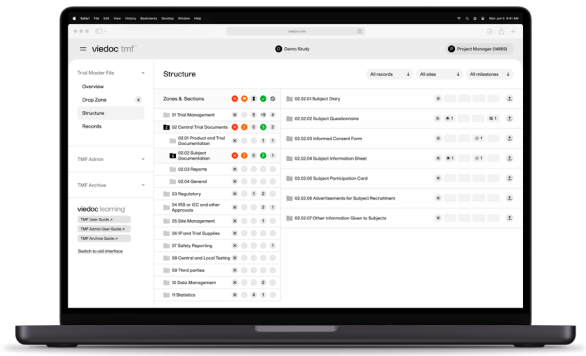
- **Fully integrated solution**
  Using peer-to-peer communication, no data, except for necessary metadata, is stored on any devices or servers.
- **Safe and authenticated access**
  Mandatory authentication of site personnel (via Viedoc Clinic) and study subjects (via Viedoc Me) to ensure a fully secure and private video connection.
- **Screen sharing**
  Modern screen-sharing capabilities to visualize study details and progress.
- **Picture-in-picture mode**
  Picture-in-picture mode enables the Viedoc Connect call to keep running even if site personnel make logs in other tabs at the same time.

What's in it for you?

- **Improve recruitment and retention**
  A simple, web-based interface allows more personal interaction between study participants and site personnel.
- **Designed for ease of use**
  Our intuitive design simplifies management and enables study participants to initiate televisits quickly and easily.
- **Security that delivers confidence**
  Assure users that personal data and video interactions are secure, as only authorized users can join calls.

Unlock more insights

Click here to visit our website for FAQs, demo videos, and Televisits case studies.



Electronic Trial Master File (eTMF)

Document every study with precision

Viedoc eTMF (electronic Trial Master File) is a record management system designed for swift, secure, role-based access to all trial documentation 24/7. Our eTMF platform simplifies management and offers customization to accommodate studies of varying complexity. Role-based access ensures security while facilitating smooth record sharing, and adherence to industry standards guarantees compatibility with multiple third-party systems. From user-friendly setup to comprehensive audit trail reporting, Viedoc eTMF accelerates and streamlines record management for all trial documentation.

Licensing overview

Set up and optimize a swift, secure, and streamlined record management system with 3 specialized Viedoc apps.

viedoc admin™
user management, site setup, and study maintenance

viedoc designer™
study creation and modification

viedoc tmf™
eTMF interface

Features

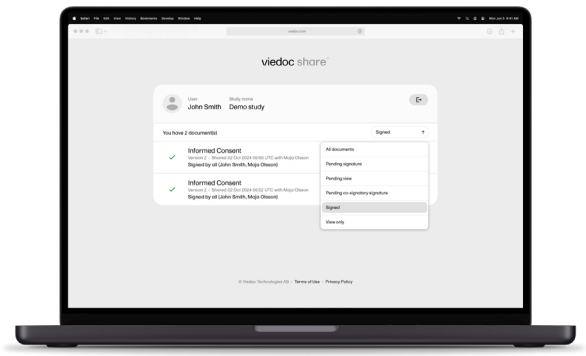
- **Integration with Viedoc eClinical Suite**
  Default inheritance of Viedoc Clinic users, as well as Viedoc EDC settings and permissions.
- **Support for TMF industry standards**
  Reference Model and Exchange Mechanism Standard support.
- **User-friendly structure management**
  Standard and customizable eTMF structure template.
- **TMF Archive**
  Role and permission-based uninterrupted archiving functionality.
- **Complete audit trail reporting**
  Permission-based generation of Excel reports with complete actions and adjustment history.
- **Record status indicators**
  Indicators on Zone, Section, and Artifact levels with advanced filtering functionality.

What's in it for you?

- **Comprehensive capability meets ease of use**
  An intuitive interface enables fast setup, straightforward record management and extensive customization.
- **Intuitive oversight that delivers insight**
  Status indicators, advanced filtering, and a complete audit trail report keeps users informed of what matters most.
- **Designed for secure collaboration**
  Site-level, role-based access ensures compliance and enables users to get the information they need, easily and securely.

Want to learn more?

Click here to explore demos, FAQs, and eTMF case studies on our website.



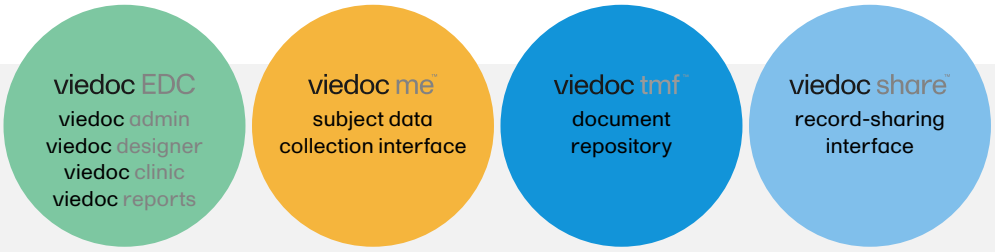
Record Sharing Solution

Streamline document and asset sharing with clinical personnel and study participants

Viedoc Record Sharing enables our eClinical suite users to share study data with any other authorized users. Working within our comprehensive platform, this solution makes it quick and easy to share not only documents, but images, videos, reports, and more. Record sharing can also improve participant adherence through increased engagement and incentives. Sharing capability is included in the suite at no additional charge but requires the use of Viedoc's eTMF, EDC, and ePRO solutions.

Licensing overview

Effortlessly share study-related records with authorized users within our ecosystem.



Features

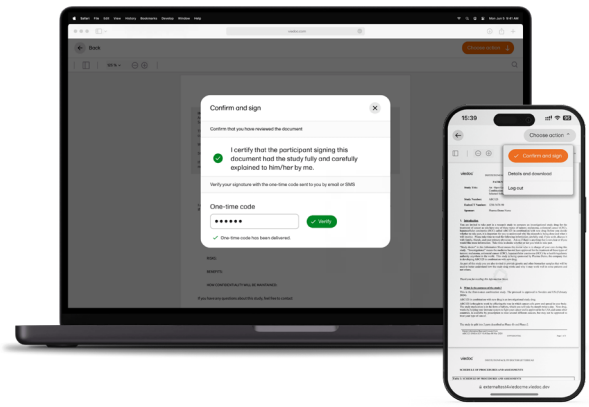
- **Uncomplicated record sharing within Viedoc**
  Sharing of eTMF records with the study personnel and/or study participants.
- **Instant record access on Viedoc ePRO and EDC**
  Instantly accessible eTMF records, shared with Viedoc Me and Viedoc Clinic users.
- **Functionality to improve subject adherence**
  Easy-to-use interface for sharing gift certificates, vouchers, and other incentives with study subjects.
- **Cost and time efficiency**
  Reduced need for paper records and manual handling of records and incentive materials.

What's in it for you?

- **Engage study participants**
  Motivate participants to follow through on your study's protocols by enabling a range of incentive programs.
- **Collaborate securely**
  Staying within the Viedoc ecosystem ensures safe record transfers to and from authorized users.
- **Provide a comprehensive view**
  Enable prompt, streamlined sharing of images, videos, reports, and other documents to ensure users get the complete story.

Get the full picture

Click here to explore demos, FAQs, and case studies on our website.



eSignature Solution

Easily capture electronic signatures with full regulatory compliance

Viedoc eSignature streamlines the regulatory-compliant collection and sharing of digital signatures as part of the informed consent process. By integrating with Viedoc Me (for study participants), Viedoc Clinic (for clinic personnel), and Viedoc TMF (for document collection), this solution supports decentralized and hybrid clinical trials while facilitating informed consent. It enables study participants to sign documents on the devices of their choice. Secure yet easy to operate, Viedoc eSignature is fully compliant with 21 CFR Part 11, offering transparency and complete audit trails.

Licensing overview

Enhance our powerful eClinical suite with a secure, compliant electronic signature collection.

- viedoc EDC: viedoc admin, viedoc designer, viedoc clinic, viedoc reports
- viedoc me™: subject data collection interface
- viedoc tmf™: document repository
- viedoc share™: record-sharing interface

Features

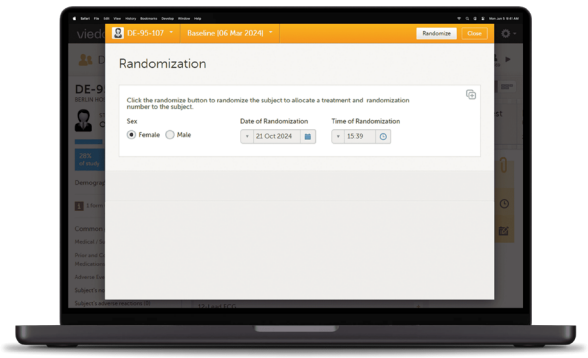
- **Regulatory-compliant electronic signatures**
  Signage, export, and eTMF side archiving of the regulatory-compliant (21 CFR Part 11, eIDAS) electronic signatures for Viedoc EDC and ePRO users.
- **Role-based eSignature access control**
  Document access settings for authorized site and study personnel.
- **Mobile-accessible eSignature workflow**
  eSignature solution with a user-friendly mobile interface.
- **Audit trail for electronic signatures**
  Detailed audit trails that capture every action taken on a document.

What's in it for you?

- **Safety and security**
  Strict access controls and regulatory compliance assure participants and site personnel of privacy.
- **Flexible and adaptable**
  Study participants can sign documents using their own devices, supporting decentralized and hybrid trials while minimizing delays.
- **Transparent and detailed**
  Effortlessly maintain transparency and ensure compliance for internal oversight and external regulatory audits.

Need more info?

Everything you need to know – click here for demos, FAQs, case studies and more.



Randomization

Easy-to-manage randomization that ensures consistently reliable outcomes

Viedoc Randomization helps you ensure the validity and reliability of your clinical trials. Fully embedded in our robust eCRF application, Viedoc Clinic, this easy-to-use, yet powerful solution supports simple and complex randomizations, assignments based on a user-generated list, and advanced assignments based on an algorithm. Key features like role-based access and emergency unblinding enable secure, regulatory-compliant conduct of study randomization. Thanks to our intuitive, browser-based interface, you can easily define and manage both static and dynamic randomizations from anywhere.

Licensing overview

Ensure the validity of your study by adding robust randomization capability to our intuitive, browser-based EDC platform.

viedoc EDC
viedoc admin
viedoc designer
viedoc clinic
viedoc reports

viedoc randomization™
randomization interface

Features

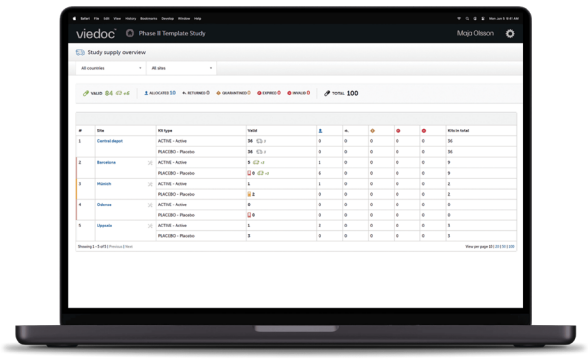
- **Intuitive setup of randomization and allocation forms in Viedoc Designer**
  Flexible and fully customizable process of randomization and allocation form design via Viedoc Designer interface.
- **Randomization and kit allocation list administration**
  Uncomplicated setup of randomization and kit allocation lists via Viedoc Admin interface.
- **Support for static randomizations**
  Support for static randomizations based on prepared lists by study statisticians.
- **Support for dynamic randomizations**
  Support for dynamic randomizations, with automatic system randomization flow based on preset rules.
- **Integrated workflow for site users**
  Instant implementation of randomizations and allocations within the system with no separate logins or extra steps.
- **Emergency unblinding functionality**
  Streamlined, one-click workflow for emergency subject unblinding.

What's in it for you?

- **Adaptable to your way of working**
  Adjust the randomization and allocation workflows to your specific study protocol requirements in a simple, flexible way.
- **Keep it simple for all users**
  The familiar Viedoc interface makes it easy and intuitive to design and perform randomizations of any complexity, avoiding time-consuming training.
- **Safe and secure**
  Only authorized users can access sensitive randomization information, protecting participants and your organization.

Discover the details

Click here to watch demos, browse FAQs, and explore case studies on our website.



Trial Supply Management

Streamline and secure your clinical trial logistics

Viedoc Trial Supply Management takes the complexity out of logistics to support a variety of clinical trials. Capable, straightforward, and cost-effective, its fast setup and easy management help optimize workflows and secure inventory. With the power of our eClinical suite, flexibility is built in, as this solution can adapt to support a broad set of users and use cases. Supply managers can configure and support trial logistics quickly and easily to achieve reliable study results.

Licensing overview

Enhance our intuitive EDC platform with logistics management designed for speed and ease of use.

viedoc EDC
viedoc admin
viedoc designer
viedoc clinic
viedoc reports

viedoc randomization™
randomization interface

viedoc logistics™
trial supply management interface

Features

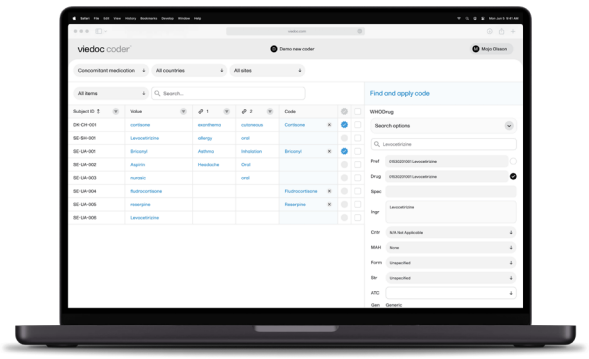
- **Real-time kit status dashboard**
  Intuitive role-based dashboards displaying stock level metrics allowing for a complete and real-time stock level overview.
- **Stock level management**
  Set study and site-specific threshold levels to alert low stock at trial sites.
- **Full audit trail**
  Easily accessible audit trail in the web interface and exportable kit status, including all history.
- **Treatment allocation**
  Flexible treatment allocation configuration, supporting large number of allocations and kit types.
- **Kit Expiry Management**
  Automatic invalidation of expired kits and prevention of allocating kits about to expire.

What's in it for you?

- **Optimize and secure trial inventory**
  Ensure trial kits are available, unexpired, and ready to deliver, enabling a smooth-running study.
- **Capable, easy-to-use, and affordable**
  Reduce the time and effort needed to manage trial logistics with our high-value, cost-effective solution.
- **Always stay informed**
  Effortlessly monitor stock level and swiftly re-supply sites to ensure trials run smoothly.

Still have questions?

Click here to visit our website and watch demos, explore FAQs, and check out case studies.



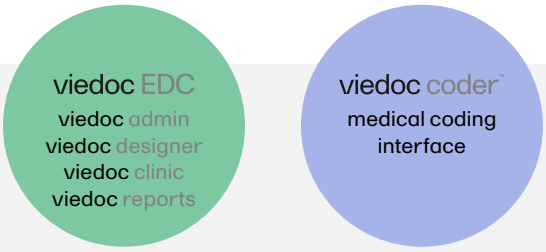
Medical Coding

Quick, uncomplicated medical coding that saves time and increases accuracy

Viedoc Medical Coding enables trial personnel to swiftly and accurately code clinical terms like trial medications and adverse events. Designed with efficiency and ease-of-use in mind, our solution features built-in manual batch coding, support for major dictionaries, auto coding and more. Viedoc Medical Coding is fully integrated with our intuitive EDC platform, ensuring swift and uncomplicated workflow while reducing manual effort. This powerful, browser-based solution saves time and resources, enabling coders to focus on more challenging situations.

Licensing overview

Enhancing our robust EDC platform with flexible coding capabilities creates an easy-to-use solution that saves time and resources.



Features

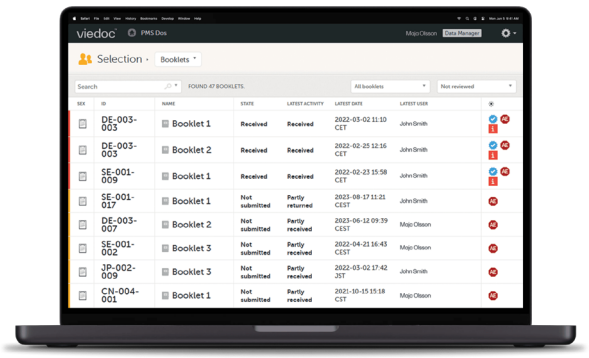
- ### Support of leading medical dictionaries
  Support of leading medical dictionaries, including MedDRA, WHODrug, ATC, and IDF.
- ### Auto coding
  Automatic coding of the selected CRF terms as soon as they are entered in Viedoc Clinic.
- ### Query management
  Facilitated Viedoc Clinic form access for coders, enabling the viewing of additional information and raising queries.
- ### Real-time medical coding sync
  Data points become available in Viedoc Coder right after being saved in Viedoc EDC.
- ### Batch coding
  Simultaneous coding of multiple items to a single dictionary value.

What's in it for you?

- ### Support for leading dictionaries
  Easily access all the major medical terminology libraries, ensuring exact matches for your study.
- ### Automated and intuitive
  Users can focus their efforts on more complex tasks while the system handles routine processes, accurately and effectively.
- ### Real-time coding sync
  Prompt availability of data points ensures that medical coders can complete their tasks without delay.

See it for yourself!

Explore FAQs, watch demo videos, and dive into case studies – click here to check out more about Medical Coding on our website.



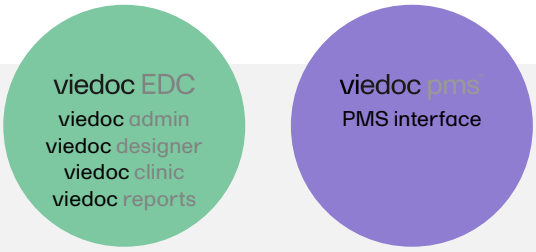
Postmarketing Surveillance – Japan

Fulfill all requirements for PMS studies in Japan

Viedoc PMS (postmarketing surveillance) for the Japanese market is specially developed to fulfill all country-specific requirements, including booklet data collection and Kaifu functionality. Seamless integration with Viedoc Clinic means our solution shares all the robust and flexible features of our eCRF. For data managers, project managers, and anyone involved in clinical operations, we deliver ease of use with comprehensive oversight and reporting — saving significant time and effort.

Licensing overview

Our PMS solution for the Japanese market adds a powerful postmarketing surveillance (PMS) management and compliance tool to our intuitive EDC environment.



Features

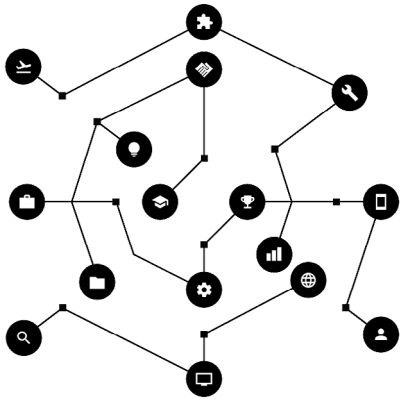
- **Booklet data collection**
  Support booklet data collection, allowing site users to enter data and sponsor users to review data in booklet-related forms.
- **Kaifu (submit/receive) process**
  Booklet submission for review and approval process.
- **Feature-rich booklet management page**
  Intuitive UI and advanced functionality for sponsor users, including sorting and filtering data, guiding users, and identifying critical tasks.
- **Adverse events management and reporting**
  Adverse events reporting functionality through the booklet and as a standalone instance, with options to include additional data prior to regulatory submissions.
- **Query management**
  Full utilization of the query process within Videoc Clinic, with option to send queries back to site users.
- **PMS-specific reports**
  PMS-specific dashboards and reports within the Viedoc Reports tool.
- **Progress management integration**
  Integration with external progress management systems.

What's in it for you?

- **Streamline the PMS process**
  Collect booklet data, manage the Kaifu process, and report and review every step in a single application, ensuring compliance and audit readiness.
- **Easily follow study progress**
  PMS-specific dashboards and integration with external progress management systems provide confidence and control.
- **Ensure transparency and accountability**
  Flexible query management makes it easy to set review responsibilities between sites and sponsors.

Want to learn more?

Get all the details – click here to watch demos, browse FAQs, and explore case studies on our website.



Viedoc Professional Services

Technical expertise and support whenever you need it

Viedoc's eClinical suite is designed to allow users to quickly and easily build, deploy, and manage clinical studies. To enhance your in-house capabilities, Viedoc Professional Services provides additional, on-demand resources and expertise that can help you get the most from your investment. We'll give your team the precise support needed, as needed – helping you focus on running an effective study.

Certified Designer Training
For in-house Viedoc designers

Viedoc's comprehensive training prepares you to build, manage, and maintain your studies independently. Online modules enable designers to learn at their own pace yet become fully Viedoc certified in as little as 16 hours. Our certification program can quickly transform study designers from "users" to "experts."

Technical Support
For quick resolutions

Ensure your clinical trials run smoothly with Viedoc's in-depth technical support. Our dedicated support team ensures in-house Viedoc Certified Designers can maintain and fine-tune their clinical studies for optimum performance. Viedoc's online help desk and worldwide, round-the-clock support is skilled, experienced, and ready to help you succeed.

Study Build
For world-class study designs

Viedoc's expert designers and project managers can work side-by-side with your people to design highly effective, ready-to-run studies. We'll work with you throughout the study build process to meet each unique study protocol's requirements. We'll also assist if parameters change midway through the study, to keep you on track for success.

Customer Success
For clinical trial excellence

Viedoc's customer success team works with in-house study teams, providing the knowledge and assistance needed to develop and maintain an effective clinical trial. Select customers gain a dedicated point of contact for technical matters, guiding them through the details of Viedoc's solutions — enabling users to get the most from their investment.

Viedoc Professional Services – how is it done?

- Online and/or custom-tailored live training
- Technical support - web-based helpdesk staffed by Viedoc experts ready to provide assistance and guidance
- Study build management - dedicated project manager to work with your team to ensure Viedoc is configured to meet the needs of your study
- Customer success and enablement - our CSM team consists of industry experts, customer success experts, and, of course, Viedoc. They are available to larger customers and CROs who benefit from the next level of expertise.

Learn more

Discover how it works – click here to learn more about specific services, support options, and certification opportunities.

Viedoc eClinical suite system specifications

Global compliance

ISO27001, SOC 2, FDA CFR Part 11, GDPR, APPI, HIPAA, PISS, EMA, FDA, JPMA, CFDA data protection, and regulatory compliance

Output formats

Download data on demand in ODM, XLSX, CSV, XPT, XPTV8, RDS and PDF formats

Server locations

Worldwide coverage and regulatory compliance with server locations in the EU, US, China and Japan

Technical support

Worldwide, round-the-clock support from our local offices in 5 global regions, including the US, EU, Japan, China, and Australia

Free of charge templates

Over 50 standard out-of-the-box reports, custom report templates and study design templates always available at no additional cost

Supported languages

Nearly 50 languages supported to simplify data collection from study participants

About Viedoc

At Viedoc, we design intuitive eClinical solutions that streamline every phase of clinical research. With over 20 years of experience, our proven platform simplifies data collection, management, and analysis—empowering CROs, pharmaceutical, biotech, and academic organizations to bring life-changing treatments to market faster.

Trusted worldwide, Viedoc has powered over 7,000 studies across 75+ countries, supporting more than 1.6 million participants. Our cloud-based technology ensures reliability, scalability, and ease of use, removing barriers that slow down clinical trials. Headquartered in Sweden, we also operate in the US, France, Japan, Vietnam, and China, making innovation in clinical research accessible globally.