viedoc™

Viedoc sub processors – China instances

Version Date 2026-03-16

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Document History

Version	Author	Date	Change
1	Jens Pettersson	2018-05-25	Initial version
2	Jens Pettersson	2019-03-29	More information added on each sub processor
3	Jens Pettersson	2019-03-29	Changes anticipated effective for 2019-09-29: Added AWS
4	Jens Pettersson	2021-11-24	Added contact
5	Majd Mirza	2022-12-20	New template. Annual review
6	Rickard Pedersen	2023-10-06	Updated headings and connected minor changes
7	Predrag Gaic	2024-11-12	Updated document template. Annual review.
8	Rickard Pedersen	2026-03-16	Added information regarding data locations

VIEDOC SUB PROCESSOR LIST

This list identifies the sub processors authorized to process customer data (including personal data contained therein). Any such sub processor will be permitted to process Customer Data only to deliver the services Viedoc Technologies AB has retained them to provide, and they are prohibited from using Customer Data for any other purpose.

Technology platform providers for the China instance of Viedoc:

Processor/ Sub-processor	Viedoc instance	Data location	Function(s) / categories of processing performed	ISO 27001	Supplemental measures	Data categories	Retention period	Contact information
Microsoft Azure China operated by 21Vianet	China	Primary: China, Shanghai Secondary: China, Beijing	Primary Infrastructure services Backup Infrastructure services	Yes	Encryption at rest, Encryption in transit, 2FA	All	Managed by Viedoc	Link, 21ViaNet, 12-13F, Building 6, No.6, Jiuxianqiao Road, Beijing Electronics Zone, Chaoyang District, Beijing, P.R. China, 100015
AliYun	China	China, Hangzhou	Primary and secondary email delivery & Primary and secondary SMS delivery	Yes	Encryption at rest, Encryption in transit, 2FA	All	30 days	Link
Amazon Web Services (AWS) operated by NWCD	China	China, Ningxia	Storage of encrypted backups without decryption keys	Yes	Encryption at rest, Encryption in transit, 2FA	All	Managed by Viedoc	Link, Ningxia Western Cloud Data Technology Co., Ltd., Room 201, Building A, Zhongguancun Park, Zhongwei Campus of Ningxia University, Shapotou District, Zhongwei City, P.R. China, 755000